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MADRIX Granting 5 Years Of Warranty

MADRIX now grants 5 years of limited manufacturer's warranty on hardware products since July 01, 2020.

Average hardware failure and return rates of its high-quality products 'Made in Germany' had first been published on the company's website over a year ago. Standing at 0.1 %, it is extremely low across the range of devices. Such an enormous reliability and the very positive experiences of customers over the years have led to the decision to offer these new benefits.

The limited warranty covers the following products:

MADRIX AURA – The upcoming stand-alone controller for automatic light shows from SD card.

MADRIX LUNA – The reliable network nodes for Art-Net and Streaming ACN.

MADRIX STELLA – The 2-port network node with RDM support for solid-state projects.

MADRIX NEBULA – The versatile LED-pixel-tape driver to directly control digital LEDs.

MADRIX ORION – Adding a whole new level of interaction to any project.

MADRIX USB ONE – DMX512 input or output made simple over USB.

MADRIX USB SMPTE – For time-code synchronization of your light show.

All technical manuals have already been updated and can be downloaded from help.madrix.com/matrix.com/matrix.com/matrix.com/matrix.com/warranty





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About MADRIX®

Benefit from years of experience and industry knowledge. inoage® develops lighting software since 2005. Our dedicated team created the award-winning controller MADRIX® 5. We are located in the beautiful city of Dresden. MADRIX® is all about powerful yet simple products for creative LED lighting. This includes compelling tools for lighting management, monitoring, and control. MADRIX® products are proudly designed, engineered, and made in Germany. We are creating high-quality products for you that are easy to use and reliable. Innovative features will bring you the best results. And opting for such highly manageable products means that you can drastically reduce on-site support; and thus your time and costs.

Press Release

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